CUSTOMER NOTES



OKALUX insulating glass products with alarm glass

Status: 02.04.2020

Please observe the following information aimed at protecting you and your customers from damage and so as not to endanger any claims for compensation and warranty claims. The following information is designed to draw your attention to specific details which are often overlooked, but are important, and therefore must be considered. As such recommendations are of a general nature, and not aimed at each specific case, they do not lay claim to completeness. All valid laws, directives, standards and recognised technological regulations must also be observed. Please refer to the separate enclosures for product-specific information. Please contact us if there is any doubt. Non-compliance with this information will endanger any claims for compensation or warranty claims.

All alarm glass is subjected to a functionality test before leaving the factory. We then check the alarm glass again by a control measurement before and after making it into insulation glass.

To avoid defects caused by transport, handling or rigging, the recipient has to check immediately after receiving the goods and after installation, the electrical resistance of the alarm strip, the midcontact or the midconductor. He also has to check the correct function versus earth connection. Later complaints based on damaged connectors/connections will not be accepted.

Other printed matter

If you do not have the following printer matter, please request it directly from OKALUX or download it from the Internet at www.okalux.com:

General terms and conditions of business Product-specific information texts

As well as these, there are the following customer notes:

Customer notes on offers
Customer notes on delivery
Customer notes alarm glass
Customer notes screen printing
Customer notes Structural Glazing / Edge deletion
Customer notes on heat-soak test
Customer notes on glazing
Customer notes SIGNAPUR®
Customer notes OKAWOOD tolerances
Cleaning instructions for OKALUX gen.
Cleaning instructions OKACOLOR

Guideline for visual quality